

## Mile Bluff Medical Center - Notice of Data Privacy Event

Mile Bluff Medical Center (“Mile Bluff”) is providing notice of an event that may involve information related to certain current or former patients and/or employees. Although Mile Bluff presently has no evidence that any such information has been used to commit identity theft or fraud, Mile Bluff is providing information about the event, the steps Mile Bluff has taken in response, and resources available to individuals to help protect information from possible misuse, should they feel it is appropriate to do so.

**What Happened?** On or about April 19, 2026, Mile Bluff became aware of suspicious activity relating to its network. Mile Bluff then took measures to secure its environment and launched an investigation to determine the nature and scope of the activity. The investigation determined that while the electronic health record was untouched, an unauthorized actor did gain access to Mile Bluff’s network between March 18, 2026 and April 19, 2026 and copied certain files. Mile Bluff is performing a comprehensive review of the data to determine what information was involved and to whom the information relates. Mile Bluff will provide further notification via written letter once the review is finalized.

**What Information is Involved?** The type of information involved will vary by individual but could potentially include some combination of the following: name, Social Security number, driver’s license number, financial account information, medical information and health insurance information.

**What We Are Doing.** Mile Bluff takes this event and the security of the information in its care very seriously. Mile Bluff has taken steps to secure its systems in response to this event. Additionally, the below *Steps You Can Take to Protect Personal Information* is being shared to provide best practices for protecting personal information.

**What You Can Do.** In general, individuals should remain vigilant against incidents of identity theft by reviewing account statements, explanation of benefits, and credit reports for unusual activity and to detect errors. Any suspicious activity should be promptly reported to relevant parties including one’s health care provider, insurance company, and/or financial institution. Individuals can also review the below *Steps You Can Take to Protect Personal Information*, which contains guidance regarding steps they can take to protect against possible misuse of their information.

**For More Information.** We understand you may have questions regarding this notice. Individuals seeking additional information regarding this event may write to Mile Bluff at 1050 Division St, Mauston, WI 53948.

### STEPS YOU CAN TAKE TO PROTECT PERSONAL INFORMATION

Under U.S. law, a consumer is entitled to one free credit report annually from each of the three major credit reporting bureaus, Equifax, Experian, and TransUnion. To order a free credit report, visit [www.annualcreditreport.com](http://www.annualcreditreport.com) or call, toll-free, 1-877-322-8228. Consumers may also directly contact the three major credit reporting bureaus listed below to request a free copy of their credit report.

Consumers have the right to place an initial or extended “fraud alert” on a credit file at no cost. An initial fraud alert is a 1-year alert that is placed on a consumer’s credit file. Upon seeing a fraud alert display on a consumer’s credit file, a business is required to take steps to verify the consumer’s identity before extending new credit. If consumers are the victim of identity theft, they are entitled to an extended fraud alert, which is a fraud alert

lasting seven years. Should consumers wish to place a fraud alert, please contact any of the three major credit reporting bureaus listed below.

As an alternative to a fraud alert, consumers have the right to place a “credit freeze” on a credit report, which will prohibit a credit bureau from releasing information in the credit report without the consumer’s express authorization. The credit freeze is designed to prevent credit, loans, and services from being approved in a consumer’s name without consent. However, consumers should be aware that using a credit freeze to take control over who gets access to the personal and financial information in their credit report may delay, interfere with, or prohibit the timely approval of any subsequent request or application they make regarding a new loan, credit, mortgage, or any other account involving the extension of credit. Pursuant to federal law, consumers cannot be charged to place or lift a credit freeze on their credit report. To request a credit freeze, individuals may need to provide some or all of the following information:

1. Full name (including middle initial as well as Jr., Sr., II, III, etc.);
2. Social Security number;
3. Date of birth;
4. Addresses for the prior two to five years;
5. Proof of current address, such as a current utility bill or telephone bill;
6. A legible photocopy of a government-issued identification card (state driver’s license or ID card, etc.); and
7. A copy of either the police report, investigative report, or complaint to a law enforcement agency concerning identity theft if they are a victim of identity theft.

Should consumers wish to place a credit freeze or fraud alert, please contact the three major credit reporting bureaus listed below:

<b>Equifax</b>	<b>Experian</b>	<b>TransUnion</b>
<a href="https://www.equifax.com/personal/credit-report-services/">https://www.equifax.com/personal/credit-report-services/</a>	<a href="https://www.experian.com/help/">https://www.experian.com/help/</a>	<a href="https://www.transunion.com/data-breach-help">https://www.transunion.com/data-breach-help</a>
1-888-298-0045	1-888-397-3742	1-833-799-5355
Equifax Fraud Alert, P.O. Box 105069 Atlanta, GA 30348-5069	Experian Fraud Alert, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 2000, Chester, PA 19016
Equifax Credit Freeze, P.O. Box 105788 Atlanta, GA 30348-5788	Experian Credit Freeze, P.O. Box 9554, Allen, TX 75013	TransUnion, P.O. Box 160, Woodlyn, PA 19094

### **Additional Information**

Consumers may further educate themselves regarding identity theft, fraud alerts, credit freezes, and the steps they can take to protect their personal information by contacting the consumer reporting bureaus, the Federal Trade Commission, or their state Attorney General. The Federal Trade Commission may be reached at: 600 Pennsylvania Avenue NW, Washington, D.C. 20580; [www.identitytheft.gov](http://www.identitytheft.gov); 1-877-ID-THEFT (1-877-438-4338); and TTY: 1-866-653-4261. The Federal Trade Commission also encourages those who discover that their information has been misused to file a complaint with them. Consumers can obtain further information on how to file such a complaint by way of the contact information listed above. Consumers have the right to file a police report if they ever experience identity theft or fraud. Please note that in order to file a report with law enforcement for identity theft, consumers will likely need to provide some proof that they have been a victim. Instances of known or suspected identity theft should also be reported to law enforcement and the relevant state Attorney General. This notice has not been delayed by law enforcement.