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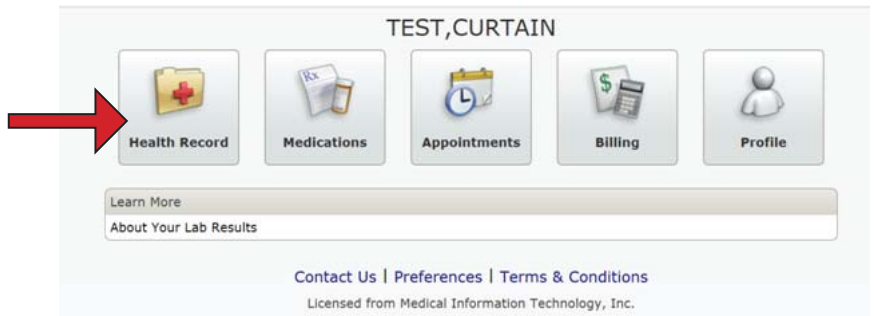
Healthcare evolving for life

MEDITECH: GETTING TO KNOW THE PATIENT PORTAL

Here are several commonly used features of the outpatient/hospital patient portal.

ACCESSING YOUR HEALTH RECORD

This is the home page. To look at your Health Record, click on the “Health Record” button.



From this page, click on each button to see detailed information about your health history, current medications, test results, and much more.



CREATING A NEW HEALTH SUMMARY

To see your patient health summary, you will need to click on the button that says, "Create New Health Summary." The patient health summary contains information about your most recent hospital visit, as well as some historical information.

When you are finished, click "Back to Health Record."

Note: You can only create the health summary once every 24 hours. However, it can be viewed as many times as you like. This can also be downloaded to your computer or a disk if you choose.

Demographics	
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VIEWING YOUR LAB RESULTS

When you view your lab results, you can learn more about them by clicking on "About Your Lab Results."

TEST, CURTAIN

Health Record Medications Appointments Billing Profile

Learn More
About Your Lab Results

Contact Us | Preferences | Terms & Conditions
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VIEWING & REQUESTING APPOINTMENTS

You can view your appointments or request appointments for Imaging Exams by clicking on the "Appointments" button.

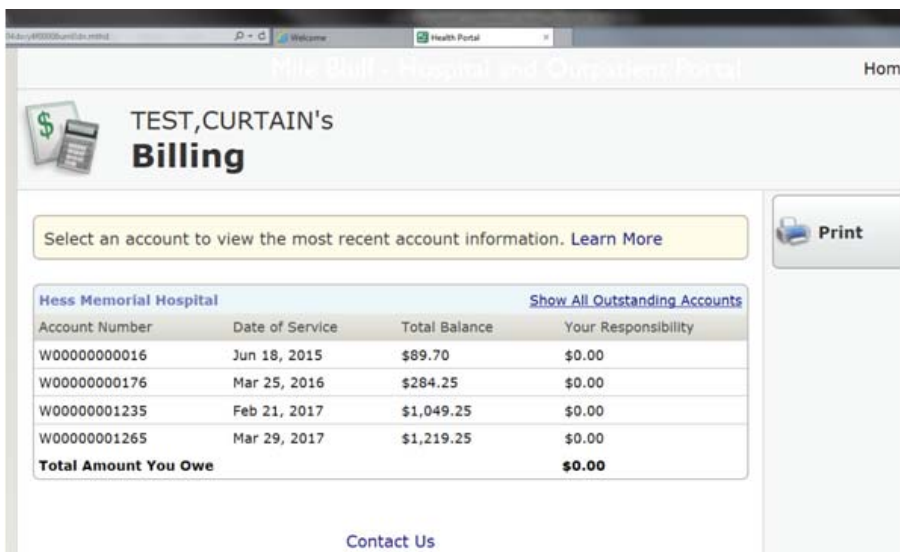
If you have an appointment reminder displayed, clicking on the appointment name will display any specific instructions that are available.

Date	Appointment	Location
Pending	IMAGING STUDY	RADIOLOGY

PATIENT BILLING

To view your hospital bill click, on “Billing.”

The amount you are responsible to pay will be displayed. Clicking on the individual balance will show you the detail of the bill.

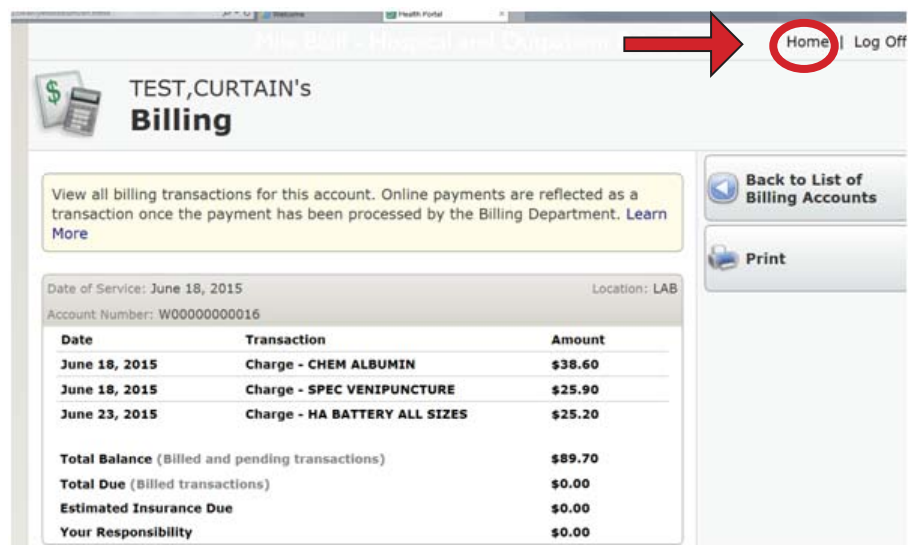


The screenshot shows the 'TEST, CURTAIN'S Billing' page. At the top, there is a navigation bar with 'Home' and 'Log Off' links. Below the header, there is a 'Print' button. A yellow box contains the text: 'Select an account to view the most recent account information. Learn More'. Below this is a table for 'Hess Memorial Hospital' with columns for 'Account Number', 'Date of Service', 'Total Balance', and 'Your Responsibility'. A 'Show All Outstanding Accounts' link is located to the right of the table. At the bottom, there is a 'Contact Us' link.

Account Number	Date of Service	Total Balance	Your Responsibility
W0000000016	Jun 18, 2015	\$89.70	\$0.00
W00000000176	Mar 25, 2016	\$284.25	\$0.00
W00000001235	Feb 21, 2017	\$1,049.25	\$0.00
W00000001265	Mar 29, 2017	\$1,219.25	\$0.00
Total Amount You Owe			\$0.00

RETURNING TO THE HOME PAGE

To return to the home page, click “Home.”



The screenshot shows the 'TEST, CURTAIN'S Billing' page with a red arrow pointing to the 'Home' link in the top right corner. Below the header, there is a 'Print' button. A yellow box contains the text: 'View all billing transactions for this account. Online payments are reflected as a transaction once the payment has been processed by the Billing Department. Learn More'. Below this is a table for 'Hess Memorial Hospital' with columns for 'Date', 'Transaction', and 'Amount'. A 'Show All Outstanding Accounts' link is located to the right of the table. At the bottom, there is a 'Contact Us' link.

Date	Transaction	Amount
June 18, 2015	Charge - CHEM ALBUMIN	\$38.60
June 18, 2015	Charge - SPEC VENIPUNCTURE	\$25.90
June 23, 2015	Charge - HA BATTERY ALL SIZES	\$25.20
Total Balance (Billed and pending transactions)		\$89.70
Total Due (Billed transactions)		\$0.00
Estimated Insurance Due		\$0.00
Your Responsibility		\$0.00