



Community Care Program

The Community Care Program was created to ensure that all members of the community we serve are able to access medically-necessary care, regardless of their ability to pay. Discounts offered under this program are made available without consideration of race, religion, gender, age, nationality, social or immigrant status, veteran status, marital status, handicap/disability, sexual orientation or age of patient. All patients may apply for this program.

To apply for Community Care:

- Please visit our website at www.milebluff.com
- Stop in at Mile Bluff Medical Center in Mauston
- Call the Patient Accounting Department at 608-847-1871
- Mail a request to:
Mile Bluff Medical Center
Patient Accounting Department
1050 Division Street
Mauston, WI 53948

Our Locations:

- **Delton Family Medical Center**
28 Commerce Street
Wisconsin Dells, WI 53965
608-254-5888
- **Elroy Family Medical Center**
1515 Academy Street
Elroy, WI 53929
608-462-8466
- **Mile Bluff Medical Center**
1050 Division Street
Mauston, WI 53948
608-847-6161
- **Mile Bluff Clinic**
1040 Division Street
Mauston, WI 53948
608-847-5000
- **Necedah Family Medical Center**
1408 Wheelihan Avenue
Necedah, WI 54646
608-565-2000
- **New Lisbon Family Medical Center**
901 West Bridge Street
New Lisbon, WI 53950
608-562-3111



Patients who meet financial requirements can receive help with their bill through discounts offered under the Community Care Program.



Healthcare evolving for life

1050 Division Street
Mauston, WI 53948

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What is covered by the Community Care Program?

Emergency care or urgent care services, and hospital services that are considered medically-necessary are covered by this program. A medically-necessary service is defined as care that is non-elective and needed in order to prevent death or negative effects to your health. Non-medically-necessary care is not eligible for a discount. Services billed outside of Mile Bluff Medical Center are not eligible for discount through this program.

Who is eligible?

You may qualify for free or discounted care under the Community Care Program if your household income falls below 300 percent of the Federal Poverty Guidelines or if you have experienced a recent catastrophic health event or significant loss of income.

If you qualify, you will be charged no more than the Amount Generally Billed (AGB) for urgent or emergent services. The AGB is equal to the amount generally billed to individuals with insurance coverage.

How can I get information on, apply for, or receive assistance with the application?

The Community Care Program application and policy can be obtained by:

- accessing Mile Bluff's website at www.milebluff.com
- contacting Mile Bluff's Patient Accounting Department at 608-847-1871
- requesting in person or writing to Mile Bluff Medical Center, 1050 Division Street, Mauston, WI 53948

You can apply for financial assistance by submitting a completed application and providing all required supporting materials in person or by mail to the Patient Accounting Department at Mile Bluff. Materials can also be faxed to 608-847-2079.

For assistance by phone or to make an appointment for in person assistance, call 608-847-1871 to speak with a representative from the Patient Accounting Department.

What if I only qualify for a partial discount?

If a balance remains on your account after the Community Care discount is applied, you will need to pay the balance in full or establish a payment plan by calling the Patient Accounting Department.

If I do not meet the qualifications for the Community Care Program, can I still receive help paying for my healthcare?

If you do not qualify for Community Care, you should contact the Patient Accounting Department of Mile Bluff Medical Center at 608-847-1871 for more information on other payment options or to establish a payment plan.

How can I make a payment on my account?

Your bill may be paid through the mail, by phone, online or in person. We accept check, cash, money orders, and credit/debit cards.

What happens if I do not pay the remaining balance or fail to complete the application process?

If the application process is not completed, you do not pay the remaining balance in full, or you do not fulfill the requirements of an established payment plan, your account will be processed according to normal billing and collection procedures, and may be sent to an outside collection agency. For more information, please call Mile Bluff's Patient Accounting Department at 608-847-1871.