

COVID-19 test...what's next?

Your COVID-19 test results will be posted in your Meditech patient portal. Most results are available within 72 hours. If you test positive, you may also receive a phone call.

AFTER YOUR TEST visit *www.milebluff.com/covidtest* and scroll to the bottom of the page. There you will find links to information you will need as you await your results, including:

- Three key steps to take while waiting for your COVID-19 test result
- 10 things you can do to manage your COVID-19 symptoms at home
- Next steps: after you are diagnosed with COVID-19 (includes a symptom tracking form) •
- Next steps: close contacts of someone with COVID-19 (includes a symptom tracking form) •

IF YOU DON'T HAVE A MEDITECH PORTAL ACCOUNT, visit www.milebluff.com, click the patient portal button on the home page, and self-enroll in the Meditech Portal. You can also sign up by calling the portal helpline at 608-847-2959 (available Monday through Friday from 8 am to 4 pm). Record your portal login information below.

Logon ID Password

TO ACCESS YOUR TEST RESULTS through your Meditech patient portal, you have two options.

Visit www.milebluff.com:

- 1. Click the patient portal button on the home page.
- 2. Click the link provided to enter the Meditech portal.
- 3. Log into your account with your ID and password.
- Use the MHealth app:
 - 1. Download MHealth from the App Store or Google Play.
 - 2. Search for Meditech MHealth, and install. Make sure the location setting for your device is on.
 - 3. Open the app and select Mile Bluff Medical Center.
 - 4. Log into your account with your ID and password.



IF YOU NEED ACCESS TO SOMEONE ELSE'S PORTAL (a spouse, parent, or adult whose medical care you manage), you can request proxy access with the form found at the bottom of the page when you visit www.milebluff.com/covidtest.

IF YOU TEST NEGATIVE FOR COVID-19, you probably were not infected at the time your sample was collected. This does not mean you will not get sick:

- A negative test result only means that you did not have COVID-19 at the time of testing or that your sample was collected too early in your infection.
- You could also be exposed to COVID-19 after the test and then get infected and spread the virus to others.
- If you develop symptoms later, you may need another test to determine if you are infected with the virus that causes COVID-19.