

## ***Equipment & setup***

At your convenience, Mile Bluff Medical Center will provide the Helpline unit, personal help button, installation and setup. Mile Bluff's maintenance personnel will contact you to set up a day and time for installation, and will also test the unit for you.

## ***How can I sign up?***

Before getting the unit, a few forms will need to be completed. Call Mile Bluff's Social Services Department at 608-847-1838, and the Helpline Coordinator will be happy to meet with you to complete the necessary paperwork.

### ***Can I get a Helpline unit for my loved one?***

Yes. A family member or friend is allowed to pay for the Helpline subscription.

## ***HELPLINE ~***

***Providing an increased peace of mind for you and your family.***

***Increase your confidence in living alone!***

# ***Helpline Unit***

***Preserve your independence...***



***...stay at home SAFELY!***

***For information about the Helpline, call the Social Services Department at***



*Healthcare evolving for life*

1050 Division Street  
Mauston, WI 53948

**608-847-1838**

[www.milebluff.com](http://www.milebluff.com)

## ***Benefits of having a Helpline unit in your home***

*It is estimated that more than half of all falls that result in injury, occur in the home. During an emergency, every second counts; and delayed medical care can jeopardize your recovery. If you are alone, you can never be sure how long it will be before someone realizes you need help...unless you have a Helpline. You can be confident in knowing that you will get immediate attention at the push of a button - and perhaps save your life - with a Helpline.*

### ***About the Helpline***

- The Helpline is an easy-to-use medical alert service designed to reduce the worry of living alone.
- There are no long-term contracts to sign.
- No expensive equipment needs to be purchased.
- A subscription costs a little more than a dollar a day.
- The Helpline provides access to prompt, caring assistance 24 hours a day, 365 days a year.
- Mile Bluff Medical Center takes care of the equipment and setup.
- Assistance is as close as the push of a button.
- The personal help button is a waterproof, wireless device that is worn as a pendant or wristband.
- The Helpline connects directly to your existing landline telephone.
- Seniors maintain independence, loved ones gain peace of mind.

### ***How the Helpline works***

#### **Summon help**

When you need assistance, just press your personal help button.

#### **Professional intervention**

Two-way voice communication is immediately established.

#### **Personal response**

Within seconds, a personal response associate accesses your profile and quickly assesses the situation.

#### **Closed loop**

The associate contacts a neighbor, loved one or emergency services - based on your specific needs - and will follow up to ensure that help arrived.



6800XT unit and wristband-style personal help button.